



Evaluating the effectiveness of a Continuing Competence Program:

Selecting meaningful outcomes and metrics



Dr. Jocelyn Lockyer PhD

Jocelyn Lockyer MHA, PhD is Professor Emerita in the Department of Community Health Sciences, Cumming School of Medicine, University of Calgary.

Dr. Lockyer has a long standing interest in education and during her career held a number of portfolios including Director of the Office of PGME, Associate Dean CME & PD, Senior Associate Dean Education. She has taught graduate-level courses on curriculum development and evaluation, qualitative research methods and instructional design. As a researcher, her focus has been on the development and testing of multisource feedback (360-degree evaluation) with the College of Physicians and Surgeons of Alberta and the Medical Council of Canada; approaches to providing feedback including the development and evaluation of the R2C2 (relationship, reaction, content, and coaching for commitment to change) which is used by several regulatory organizations in both medicine and nursing, and program evaluation. She has worked with physician and nursing regulatory organizations and professional associations. She has published over 180 articles in peer review journals and given presentations locally, nationally and internationally.

Join this interactive virtual workshop to examine and discuss evidence-based methods and frameworks to measure the impact that Continuing Competence programs (CCPs) have on the quality of a health professional's practice:

- Review of the latest literature/evidence relating to evaluation of CCPs
- Highlight challenges in CCP evaluation
- Learn from other regulators their existing and best practices for CCP evaluation
- Recommendations for selecting meaningful outcomes and metrics to measure those outcomes to enhance the quality of regulation of professional work

Workshop designed for:

- Continuing Competence Program leaders, health professions regulatory staff, committee and council members, professional regulators

Main Workshop

Date: Tuesday, June 15, 2021

Time: 8:30 am – 9:15 am (log in, meet & greet)
9:15 am – 12:00 pm (main event)

Location: Remo (virtual)

Introductory Elective (optional)

(for workshop participants looking for an introduction or refresher on evaluation of continuing competence programs)

Date: Tuesday, June 8, 2021

Time: 9:15 am (log in)
9:30 am – 10:30 am (session)

Location: Remo (virtual)

Registration fee (workshop & complimentary elective):

- AFRHP members = \$35
- Non-members = \$40
- Registration after May 28, 2021 = \$50

Register on-line at <https://forms.office.com/r/hNe6W9CGHQ>

Invoices and payment instructions will be sent following on-line registration.

Registration Deadline: June 7, 2021